

COVID-19 UPDATE APRIL 30, 2020

The health care providers at Meadowbrook Pediatrics are here to provide ongoing care to your children during this difficult time. The safety and health of all of our patients is our top priority. We would like to inform our families that we have made some changes to our office hours and procedures to limit any possible exposures to COVID 19.

OFFICE HOURS- Our office will be open from 9 am- 5 pm Monday through Friday. After office hours, we will continue to have a provider on call for any urgent questions which cannot wait until the morning. Our providers will also be available for telehealth visits in the early evening. Please see our updated financial policy regarding insurance billing for phone calls after hours.

Well Visits - We are still seeing our well visits to ensure our patients are up to date with all vaccines and other well care needed to keep them safe and healthy. We are scheduling well appointments in the mornings (9-12) and again from (2-6). Please call if you or your child is sick so that we may reschedule the well visit to a later date. Please have only one parent/caregiver bring your child and leave other children at home, if possible. When you enter the office, you will immediately be brought back into the exam room to limit any exposure to others. Rooms, including all tables, chairs, sinks and door knobs are cleaned between each patient encounter. Providers will wear masks to protect themselves and your children. We ask that all adults and all children over age 11 years wear masks when in our office.

If you have concerns regarding bringing your child to our office, we have decided that we will now be offering limited well visits by telemedicine appointments. A telemedicine well visit provides the opportunity for us to care for your child or adolescent from your home. We can check in regarding your child's development, nutritional status, growth, safety and any other medical needs. We will still offer advice and answer your questions, just as you have relied on us to do in your previous visits in the office. We will schedule a brief visit in the office for a physical exam, weight, height, blood pressure and hearing and vision screenings. This appointment will be very brief and have less exposure to other patients.

Ideally we would like to have this brief follow-up the same day but we could also schedule for a future date when you would feel more comfortable coming to our office. We strongly encourage that all children continue to get their well check-ups and receive their vaccinations. Delay in vaccination can be detrimental to your child's health, as it may place him or her at increased risk for an otherwise preventable community-acquired infection, such as measles or chicken pox.

Sick Visits - Please call our office if your child is sick. A provider will decide if a patient needs to be seen in the office or if an alternative visit, such as a telehealth visit, can be conducted. If the provider feels a telehealth visit is recommended, we will send you a link to log into at a specific appointment time. You will be able to see and talk to the provider and the provider can see and evaluate your child.

Please do not hesitate to call our office with any questions. We are here for you to listen, give advice, and keep your children healthy. Stay healthy.